



**ACKNOWLEDGEMENT AND AGREEMENT CONCERNING QATAR AIRWAYS
TARIFF, FARE, TICKET POLICIES AND USE OF INVENTORY**

Date: _____

Agent Name: _____

IATA Code: _____

Address: _____

In exchange for the access to make passenger reservations on Qatar Airways, acknowledges its acceptance of the below stated policies and hereby agrees the following:

- a) Agent will abide by the tariffs, fare, and booking policies of Qatar Airways.
- b) When Agent violates the tariffs, fare rules, or booking policies of Qatar Airways, Agent will be Liable to Qatar Airways for any difference between the actual fare revenue submitted to Qatar Airways and the fare revenue that should have been submitted had proper tariff and booking Policies been adhered. In such cases, Qatar Airways will issue an Agency Debit Memo (ADM).
- c) Failure to adhere to this policy or to pay ADMs issued as a result of violation of this policy may Result in any or all of the following actions, at Qatar Airways' sole discretion:
 - a) Cancellation or repossession of Qatar Airways ticket stock held by Agent.
 - b) Prohibition from access to booking Qatar Airways flights via GDS.
 - c) Refusal of travel to passengers booked or ticketed by Agent when those passengers' Tickets or bookings are in violation of Qatar Airways tariffs, fare rules, or booking Policies.
- d) Confiscation of tickets issued in violation of Qatar Airways tariffs, fare rules, or Booking policies, without refund to the passenger or Agent.
- e) Legal action for the redress of actual, consequential, and punitive damages.

Agent specifically acknowledges and agrees to abide by the following policy:

Seat inventory represents the property of Qatar Airways. Agents are allowed to reserve seat inventory for a limited period of time to facilitate sale to a specific and actual passenger who has expressed interest in purchasing such seats If the passenger fails to complete the purchase prior to the ticketing time limit inserted into the PNR, the inventory must be released to give other passengers the opportunity to purchase. Agents are expressly prohibited from attempting to "block" seats on Qatar Airways flights through activities including, but not limited to:

- Repeated creation, cancellation and re-creation of reservations
- Use of fake names in reservations
- Any attempts to circumvent ticketing time limit requirements, including insertion of fake or duplicate ticket numbers
- Use of a Robot or script to generate multiple sell transactions into QR.

Agents who are found to be "blocking" Qatar Airways inventory may be debited for the value of the blocked inventory, regardless of whether tickets have been issued or will be issued.

I, _____ the undersigned, am duly authorized to enter Agent into this legally binding contract with Qatar Airways.

Name: _____

Designation: _____

Signature: _____