

24-hour Fare Guarantee Policy

Dear Trade Partner,

We invite you to review and familiarize yourself with the Qatar Airways 24-hour Fare Quote Guarantee Policy. The policy is hereinafter referred to as "QRFG".

Qatar Airways will guarantee prices quoted for 24 hours from the time of booking. The 24-hour timestamp is measured from the original PNR PCC.

The Process:

- If a ticket is issued within 24 hours, and is not an exception as listed below, and the agent issues the ticket at the applicable stored fare, there is no need to enter a deal code. Simply contact sales support or submit the ticket number to Qatar Airways.
- Any applicable discounts, commissions or programs must be applied at time of ticketing. They cannot be retroactively applied.
- No exceptions/waivers will be granted post ticketing.
- Qatar Airways reserves the right to raise an ADM to recover any losses resulting from an improperly stored fare and/or agents not adhering to the terms and conditions of the QRFG.

The Exceptions:

The QRFG will not be applicable in the following instances:

- Fare changes due to missed advance purchase (AP) conditions. The AP conditions of all fares must be followed at the time of booking.
- Fare changes resulting from missed ticket time limit (TTL) conditions. All TTL conditions must be followed at the time of booking.
- Reservations made on a Friday, Saturday or Sunday with a TTL, where there is no fare change within the TTL.

We've listed some frequently asked questions on our Trade Portal for your reference. Please contact our Trade Desk for additional information by email: noramtradesupport@us.qatarairways.com or by phone: +1-844-442-2787.

Best regards,

Qatar Airways USA Team

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